

Algarvian-HolidayRentals

Algarvian-HolidayRentals Booking Terms and Conditions

Please read the following Terms and Conditions carefully before you book, as these, together with the Essential Information which is provided further below, form the basis of your contract with Algarvian-HolidayRentals, our obligations and your commitments are detailed below. Should you have any questions regarding these Terms and Conditions, please do not hesitate to ask. Your contract is with Algarvian-HolidayRentals on behalf of the accommodation owners, who act as a booking agent for all property owners advertised on Algarvian-HolidayRentals.com.

1. BOOKING AND CONFIRMATION

When you make a booking with Algarvian-HolidayRentals you accept on behalf of your travelling party these terms and conditions. By doing so you also guarantee that you have the authority to accept these terms and conditions on behalf of your party. An agreement between you and Algarvian-HolidayRentals will be made once we are in receipt of your non-refundable 30% deposit, or full payment if your booking is within 6 weeks of arrival. Algarvian-HolidayRentals will issue you with a confirmation invoice detailing all the elements of your booking. It is your responsibility to check this carefully as any changes subsequently made to your booking will be treated as an amendment or cancellation and maybe subject to a charge. If special requests have been made by you at the time of booking, and these are not confirmed by Algarvian-HolidayRentals at this juncture, such requests will not be guaranteed. You must check carefully the booking confirmation details forwarded to you by Algarvian-HolidayRentals and all documentation provided to you (including these booking conditions) and contact us immediately if you think any details we give you are inaccurate. The person who makes or pays for the booking must be at least 18 years old. We reserve the right to refuse single sex groups and if a single sex group booking is accepted, an additional security deposit will be required. You must make Algarvian-HolidayRentals aware at the time of booking if you are a single sex group.

2. BALANCE PAYMENT

The balance of the price of your accommodation must be paid no later than six weeks prior to your arrival. The due date will be clearly stated on your booking confirmation invoice, if the balance is not paid by the due date, Algarvian-HolidayRentals on behalf of the owners reserve the right to cancel your booking, retain your deposit and apply cancellation charges as set out in section 6 below. If you pay for your holiday using a credit or debit card via PayPal, there will be a 5% handling charge, however should you make your payment via bank transfer into Algarvian-HolidayRentals UK bank account, there is no charge for payment.

3. ACCOMMODATION PRICE GUARANTEE

The price of your holiday accommodation booked with Algarvian-HolidayRentals will not be subject to any surcharges after our confirmation invoice has been issued. If you obtain a quote from Algarvian-HolidayRentals for a booking but do not book it at the time, Algarvian-HolidayRentals reserve the right to increase or decrease the price at any time before you book. The prices quoted are per accommodation per week. Car hire prices are quoted per week. Airport transfer prices and any additional service costs are quoted on an individual basis. All prices are quoted in UK GBP Pound Sterling (unless otherwise stated).

4. AMENDMENTS TO YOUR ACCOMMODATION BOOKING BY YOU

If you wish to make any changes to your accommodation reservation after it has been confirmed this must be communicated to Algarvian-HolidayRentals as soon as possible and in writing. Charges for any changes or cancellations are calculated from the date we receive your request in writing. If Algarvian-HolidayRentals is able to comply with your requested change, there is an administration charge of £25.00 GBP per travelling member of the party together with any increased costs. Where changes to accommodation or car hire are requested within 6 weeks of arrival, then the cancellation charges as set out in section 6 may apply and the amended arrangements will be treated as a new booking. At least 28 days notice in writing and enclose the administration fee of £25.00 GBP per person must be made in addition to any charges or costs levied.

5. AMENDMENTS TO YOUR BOOKING BY ALGARVIAN-HOLIDAYRENTALS

We reserve the right to change any accommodation details, including the price, before you book in which case we will tell you before the holiday agreement between you and Algarvian-HolidayRentals takes effect.

Accommodation reservations are made on the understanding that the accommodation will be available for the dates you have booked. If however, due to circumstances beyond the owner's control, this is not possible, every effort will be made to provide alternative accommodation. Failing this, the owner will make a prompt and full refund of all monies paid and there will be no claim against the owner or Algarvian-HolidayRentals. In the event of the accommodation reservation being cancelled or altered by reason of force majeure (war, threat of war, riots, civil strife, terrorist activity, closure of airports and ports, closure of car hire depots, unforeseen local building works or road works, industrial disputes, natural or nuclear disaster, fire, adverse weather conditions, level of water in rivers or similar events beyond our control) or other events outside the owner's and Algarvian-HolidayRentals control, the owner and Algarvian-HolidayRentals cannot accept any liability. If any person within the travelling party falls ill whilst on holiday or for any reason and has to return to their home address early, the owner and Algarvian-HolidayRentals cannot be held responsible for any additional costs nor will any part of the rental charge be returned.

6. CANCELLATION BY YOU

You, or any member of your travelling party, may cancel your accommodation booking at any time providing that the cancellation is made by the same person who made the accommodation booking and is communicated to us in writing. As this incurs administrative costs, we will retain your deposit and in addition will apply cancellation charges as shown below:

56 days or more loss of deposit
Between 29 – 56 days 50%
Between 15 – 28 days 75%
Less than 14 days 100%

7. CANCELLATION MADE BY ALGARVIAN-HOLIDAYRENTALS

We reserve the right in any circumstances to cancel your holiday accommodation reservation. However, in no case will we cancel your holiday accommodation reservation less than 6 weeks prior to your arrival except for reasons of force majeure or failure on your part to pay the final balance. In circumstances where the accommodation owners are unable to provide the holiday accommodation booked, Algarvian-HolidayRentals will return to you all monies paid once monies are received from the owners. In event of this happening all efforts by Algarvian-HolidayRentals will be made to find you alternative holiday accommodation.

8. INSURANCE

You are strongly advised to have adequate insurance cover before you travel. It is your responsibility to ensure any policy meets your needs, including the cost of cancellation by you and assistance overseas if you suffer accident or illness. Even with travel insurance, the individuals in your party may still need a European Health Insurance Card (EHIC). Please take this and your travel insurance policy with you on holiday.

9. FLIGHTS AND TIMES

At the time of booking confirmation, Algarvian-HolidayRentals requests details of your arrival and departure flights. This information is required to forward on to the accommodation managers to ensure a smooth changeover of arriving and departing guests. This also enables villa managers to check for any flight delays.

10. PASSPORTS, VISAS AND HEALTH REQUIREMENTS

British citizens require a valid full passport; visas are not required for travel to Portugal. If you do not have valid documents you will not be able to travel. For citizens of other countries, up to date information on passport, visa and health requirements should be obtained from the Portuguese Embassy. It is highly advisable to bring a copy of your passport with you on holiday in the event of loss/damage during your stay.

11. YOUR ACCOMMODATION AND SAFETY

You undertake to accept the holiday accommodation you have requested to book and to take responsibility and exercise utmost care in respect of your accommodation and its equipment and facilities. You must also not danger and compliance is always with respect to local regulations. The accommodation provided must only be used by the number of persons shown on your booking confirmation and subletting, sharing or assignment is prohibited. The maximum number of occupants for your holiday accommodation as detailed in our descriptions and our booking agreement should under no circumstances be exceeded. The villa owners or their management teams are instructed to refuse admission or evict as necessary to comply with this condition. Likewise, if you are, or appear to be, behaving in such a way as to cause disturbance or annoyance to third parties, or causing damage to the property, the villa owners or their management team may terminate your holiday accommodation agreement. In this situation Algarvian-HolidayRentals and the accommodation owners or their management team will have no further liability to you and you will be responsible for any extra expense you incur as a result. You will also be responsible for meeting any claims for damage or breakages.

12. RENTAL PERIOD

The rental period for your booked holiday accommodation will commence from 15.00 hours local time on the agreed date of arrival until 10.00 hours local time on the agreed date of departure.

13. COMPLAINTS

In the unlikely event that you do encounter a problem with your accommodation, you must immediately notify the owner or the accommodation management team. If there is an identified problem at your holiday accommodation, it is the responsibility of the owner or the accommodation management team to rectify any problem and allowances must be made by you for any local conditions regarding the reasonable time taken to rectify the problem. A failure to notify the owner or the accommodation management team, or allow them or to rectify the problem, will reduce or negate any claim for compensation that you may wish to make with the owner of the accommodation management team. Owners and accommodation management teams reserve the right not to deal with any complaints received more than 28 days after your departure.

14. LIABILITY

Algarvian-HolidayRentals cannot, under any circumstance, be held responsible by you or any member of your travelling party, for any and all personal injuries, damage to your booked holiday accommodation or car hire during your rental, or theft arising out of or connected in any way to your rental of our property/car hire.

The person who has made the accommodation booking is responsible of any degradation on the booked holiday accommodation and its contents by his fault or by a member of his travelling party or by one of his guests.

Algarvian-HolidayRentals acts only as a booking agent for the holiday owner's accommodation and is therefore is in no way liable.

15. GENERAL

Accommodation bookings are made subject to the terms and conditions of property owners for whom Algarvian-HolidayRentals act as a booking agent for the owners privately owned accommodation.

ESSENTIAL INFORMATION

The following information is not intended to put you off, but is an honest guide to the way of life in Portugal. As at home, things occasionally go wrong, and whilst we only advertise accommodations that Algarvian-HolidayRentals feel will provide the perfect holiday accommodation, we cannot guarantee that things won't happen that are beyond our control.

OUR PROPERTIES

We have a varied selection of properties most of which have swimming pools available. Algarvian-HolidayRentals accommodations range from beautiful quaint cottages and apartments to luxurious villas accommodating up to 18 people. Algarvian-HolidayRentals has spent a great deal of time ensuring that all the information provided on our website is as accurate as possible, but please do ask if there is anything specific you would like to know about an individual property. Most properties have been visited by Algarvian-HolidayRentals to ensure that we can provide you with all the little extra bit of information. Please note, some of the properties on Algarvian-HolidayRentals do not accept single sex bookings (although couples are welcome). If you have a single sex party, it is imperative to check with us before making a booking.

PROPERTY LOCATIONS

Please bear in mind that some of the roads in Portugal may not be as good as those in the UK or northern Europe and many of our accommodations are off the beaten track. For those that are more rural, they may not also have road names. Where possible Algarvian-HolidayRentals mentions particularly bad terrain, however, heavy rain can sometimes change a reasonable lane into a bumpy track. However, with the increased numbers of tourists every year to the Algarve, this has meant the local councils improving their main road infra-structure, and for those now choosing to stay a little more inland and experiencing the beautiful countryside and local hospitality, it is now not too far to reach the beautiful Algarvian beaches and coastal amenities.

ADVERTISED ACCOMMODATIONS

Each accommodation we advertise is individually owned, and furnished to the owner's personal taste. No official classifications exist for accommodations advertised on Algarvian-HolidayRentals, only whether they are licensed with "Alojamento Local" as required by the Portuguese Rental Law. All descriptions of accommodations are intended as a guide to assist you in choosing the right accommodation for you. Where Algarvian-HolidayRentals state that a bed is a double, it could mean that there are two single mattresses on a double base made up as a double bed. Cloakrooms consist of a WC and hand basin. Bathrooms have a full size bath, and shower rooms have walk-in showers. If we say "Car hire essential" it means that you will not be able to walk to shops or restaurants. If we say "Car recommended" it usually means that there are one or two facilities within walking distance, or that the less agile might prefer to drive. If we state that there is an "Enclosed garden", this does not imply safety but indicates that the property has gates and is surrounded by walls, fencing, hedges, bushes or a combination of the four. The distances quoted in the accommodation descriptions on the website are approximate and intended as a guide only.

EQUIPMENT

All accommodation is equipped with a fridge or fridge/freezer, cooker, kettle, iron and ironing board and sufficient utensils, cutlery and crockery appropriate to the maximum occupancy of the property. Barbecues may be gas or charcoal, fixed or portable. Extras such as washing machines, dishwashers, microwaves, TVs, VCRs, CDs, DVDs, where they are installed, are noted in each individual accommodation description. Please bring your own tapes, CDs and DVDs and a small supply of washing and/or dishwasher tablets, where appropriate, as these are not generally provided.

ARRIVAL AND DEPARTURE

The owners and the management teams of accommodations advertised on Algarvian-HolidayRentals will endeavour to have the accommodation fully cleaned and ready for your arrival by 15.00 hours local time on the day of your arrival and would ask you to vacate by no later than 10.00 hours local time on the day of your departure. It would be appreciated if you would strictly adhere to these rules, as cleaning the whole house thoroughly and to your satisfaction is a lot of work for the maid(s). If, when you arrive, work is still continuing, please allow the maid(s) to finish. If you arrive on an early flight, it may sometimes be possible for you to leave your luggage at the villa from 12 noon (by prior arrangement) and then you and your travelling party return to your accommodation for check in from 15.00 hours.

ACCOMMODATION OCCUPANCY

Each accommodation description states the tenancy start time which is normally 15.00 hours local time unless stated otherwise and all end at 10.00 hours on your departure day. The maximum number of people is also stated on the property description. If your party is an all female or all male group please tell us before confirming your booking. **ONLY THE NUMBER OF PERSONS ON THE BOOKING CONFIRMATION FORM MAY OCCUPY THE VILLA** If, for any reason whatsoever, any additional person(s) are accommodated during the holiday, or if you turn up with more people than stated on your booking confirmation, you and they will be asked to leave the accommodation immediately and you will immediately forfeit your returnable damages deposit. Pets are not generally permitted although some of the accommodations may accept a well behaved dog, subject to prior written confirmation.

WELCOME HAMPER

To save you the chore of shopping immediately following your arrival in the Algarve, some accommodations will provide an initial food pack to get your holiday off to a good start free of charge or this can be pre-purchased. Please see individual accommodation details for further information. Please note that an initial supply of toilet paper, bin bags and washing up liquid will also be provided.

RETURNABLE DAMAGES DEPOSITS

Algarvian-HolidayRentals understands that accidents happen but should you or a member of your travelling party cause damage to the accommodation you are occupying or its contents, accommodation owners have the reassurance that Algarvian-HolidayRentals hold a returnable damages deposit. Generally, the returnable damages deposit is refunded in full within 14 days following your departure as most clients treat the accommodations with a great deal of care and respect. The maid(s) will have checked the accommodation prior to your arrival to ensure everything is in good order. Should you notice anything amiss on your arrival, please report it immediately to the owner or the accommodation management team. It is imperative to ensure that you have adequate travel insurance as charges incurred for damage can usually be claimed back from your travel insurance provider. It is the responsibility of you the holiday maker to provide Algarvian-HolidayRentals with your UK bank account details, account holders name, sort code and account number in order for the funds to be returned. For those who have made their final payment via PayPal, the damages deposit will be returned into a PayPal account. For those who do not have a UK bank account and for those residing outside of the UK who do not wish to have their damages deposit returned into a PayPal account, the deposit can be returned but all bank charges for transferring funds into a non UK account will be deducted at the time of transaction.

DAMAGE

We accept that accidents do happen, and if you break something, please report it immediately to the owner or the accommodation management team who will endeavour to replace it for you. All breakages and damage should be paid for before vacating the accommodation. Your travel insurance should cover you for accidental damage or breakages whilst on holiday but keep all receipts as they will be required for any claims on your return. If you are unable to obtain an official receipt, a letter from the owner or accommodation management team should suffice. Unreported damage or breakages will result in a deduction from your returnable damages deposit so it is advisable to report anything, however minor, before you depart.

LINEN, TOWELS & ADDITIONAL EQUIPMENT

All linen and towels (except beach and pool towels unless otherwise stated) are included in the accommodation rental, sheets and towels are changed weekly unless otherwise stated. Irons and ironing boards are always provided. Any towels provided in the accommodation are not to be taken to the beach or taken home! Please remember to take your own CDs, games for playstations, videos, DVDs and travel adaptors. Unless otherwise stated in the accommodation description, heating and firewood are charged for separately and payable locally.

MAIDS, GARDNERS AND POOL MAINTENANCE

The frequency of maid service is stated in each accommodation description. The maid's duties include general cleaning (but not washing up or personal laundry), sweeping the floors and cleaning the bathrooms. They will ensure clean bed linen is provided once per week and the towels once per week unless stated otherwise in the accommodation description. Please note that maids do not work on Sundays or public holidays and that the frequency of service includes the changeover day. Therefore, if maid service is twice per week, the first clean will be on the day of arrival and you will only see her once more during that week. Maids do not dispose of household rubbish, which should be bagged up and taken to one of the many local public bins. Where it is indicated in the accommodation description that a washing machine is not available, for maid's use only or that laundry is by arrangement, it should be possible for you to make a private arrangement with the maid to do personal laundry. Swimming pools need regular maintenance in order for them to remain in sparkling condition and the gardens need regular work. Pool maintenance staff and accommodation gardeners will be as unobtrusive as possible. Sometimes essential maintenance or repairs need to be carried out at the accommodations but any arrangements to complete work will be made with you in advance by your accommodation owner or accommodation management team. Should you notice anything that needs maintenance during your stay it is essential that you advise your owner or accommodation management team. They will do their best to ensure that anything that needs repair or replacement will be done with the minimum amount of disturbance to you and your travelling party.

SATELLITE, CABLE TV & INTERNET ACCESS

Please note that where an accommodation description contains satellite and/or cable television, where advertised, it does NOT give access to the subscription channels (e.g. Sky which includes movies, sport and entertainment). Eurosport and News are usually available but may be the only channels available in English. Some owners have provided 'free to view' UK channels which will give access to a limited number of English terrestrial channels. We therefore cannot guarantee, or be held responsible, for any specific channels that may or may not be provided. During high winds and low lying cloud there may be a loss in the satellite TV signal and

Algarvian-HolidayRentals cannot be held responsible for such occurrences. If there is internet access at your chosen accommodation, there may be an access charge in common with many wireless 'open zones'. Algarvian-HolidayRentals cannot be held responsible if the service develops a fault or is unavailable for any reason

CHILD FRIENDLY PROPERTIES

We do offer a few child friendly accommodations, but we are aware that no two parents view of a child friendly accommodation will be the same. Whilst all properties with swimming pools offer potential dangers to young children, some of our accommodations are more suitable than others in terms of layout, garden etc. Please ask for advice and discuss with Algarvian-HolidayRentals any particular issues you may have.

COTS, HIGH-CHAIRS & BEDS

These are not in each accommodation as a matter of course and must be booked and paid for at the time of booking confirmation unless otherwise stated. The cots will either be foldable travel types (which we highly recommend our owners to provide) or standard wooden frames, but not necessarily to British safety standards. In either case, cot linen is not supplied unless specified. Extra beds may be camp beds, fold up beds, airbeds or divans and may be supplied at additional cost, subject to the accommodation owner's agreement and what they have available

EXTRAS

Pool heating, central heating (including electricity for mobile heaters and fuel for open fires or log burning stoves) and air conditioning are NOT included in the accommodation price unless otherwise stated and must be booked at the time of booking confirmation and paid for in advance. It should be noted that pools can take anywhere between a few days and a week to heat up. If the accommodation is vacant, or the clients occupying the accommodation immediately prior to your arrival did not require the pool to be heated, then in order to ensure that the pool is warm enough for your arrival, it will be necessary to preheat the pool in advance. Therefore, a pre-heating charge will be made in addition to the cost of maintaining the heat for the duration of your holiday. In general pool heating will heat water between 3 and 8 degrees Centigrade above the average air temperature and the weather also has a dramatic effect on the pool temperature. Heavy rainfall or exceptionally cold nights can seriously reduce the effect of the heating. Pool heating supplements are non-refundable, irrespective of what temperature the pool reaches, as the majority of the cost is incurred in the first few days. Any cancellations will not be possible after the heating is initially switched on. It is not recommended to heat the pool during the hot summer months when heated pools can sometimes turn green with a reaction to the chemicals. This can be rectified and your house manager should be notified immediately, but we cannot accept responsibility if you opt for pool heating in July and August. Please note that unheated pools will feel cool in early and late season.

BEACHES, SWIMMING POOLS & SAFETY

Where we advertise the distance to the nearest beach, please bear in mind that access may be difficult for those with limited mobility. No swimming pool is safe for unsupervised children and many accommodations have bedrooms with direct access to the pool. Pool dimensions, where provided, are only approximate. Swimming pools are generally 1m – 2m deep so are without a very shallow end so we would strongly recommend that upon arrival at your accommodation, you check the position of the shallow and deep ends. Please refrain from diving into the pool at any time. Towels for use by the pool are only provided if stated in the accommodation description and must not be taken to the beach at any time.

WATER, ELECTRICITY AND SOLAR POWER

With little or no rain, shortages do occur which may result in a low water pressure or supplies being cut off for short periods. Please bear with it, the locals are suffering in the same way. The water is safe to drink, but may taste different and we therefore recommend you stick to bottled water for drinking and washing salads etc. Portuguese plumbing is not as efficient as we are used to and cannot cope with the disposal of nappies, toilet paper etc. If a blockage occurs, the floor of your accommodation may need to be dug up which will undoubtedly cause disturbance to your holiday. Electricity cuts, especially after storms, are not uncommon. Some properties rely on solar power to heat water and if there is insufficient sunlight, shortages of hot water may occur although there is normally a back-up system which should prevent this from happening. Insufficient sunlight may also affect the water temperature of solar heated pools.

TOYS, GAMES & SPORTS

Where advertised tennis courts, table tennis, snooker and pool tables are there to provide enjoyment but please don't expect them to be of championship standard! We recommend that you take bats, racquets and balls with you as these may not be provided. Please also be aware that accommodations near golf courses are at risk of stray golf balls entering the garden!

SECURITY

Be as security conscious whilst on holiday as you would be at home. Do not leave valuables on view in cars, and always be sure to secure the accommodation doors, shutters and windows when going out, or if you are by the pool if your accommodation has one. We recommend you do not take items of great or sentimental value on holiday with you.

WEATHER

Weather in the Algarve is generally good throughout the summer, with a low average rainfall. Buildings are designed and furnished to be comfortable in hot temperatures, and may not be as well suited to wet or cold periods as houses in northern Europe. Humidity can be a problem in such countries where temperatures are usually high. In very wet periods, villas may give the appearance of being damp. However, as soon as the weather reverts to normal, and houses can be aired properly, any sign of dampness will quickly disappear. During the cooler winter months, most accommodation owners or accommodation management teams will have dehumidifiers or alternative gadgets to help with their accommodation feeling of damp. It is advisable to hear their advice; their advice will make your stay during the cooler winter months far more comfortable.

BUILDING WORKS & DISTURBANCE

As with any country, building work in Portugal is sporadic and can start at any time. Even accommodations in developments that are well established, can be affected if a neighbour suddenly decides to renovate or improve. Likewise local councils may start road works with little or no notice. Algarvian-HolidayRentals or the accommodation owners do not control such work and advance notice is very rarely received as to when work may or not begin.

MOSQUITOES & OTHER PESTS

As with all hot countries, insects can be a problem. Use plug-in mosquito repellents in bedrooms, and a lotion to protect exposed skin when eating out. Uncovered food will attract hoards of ants so store all food in the fridge or in airtight containers. Ant powders will solve the problem if it occurs, but prevention is the best cure. Likewise accessible food is a great temptation for mice and other rodents so please remember to store provisions carefully.

CATS, DOGS & OTHER ANIMALS

Stray cats and dogs can occasionally be a problem in some areas. Should either beg for food at your holiday accommodation, however sweet they look, please do not feed them. They may not be strays – just opportunists looking for an extra meal! The next clients may not be as tolerant. Many local families keep dogs, which live outdoors and may sometimes be heard barking. Accommodations in rural areas may be located close to farms and smallholdings so wild animals and farmyard noises are likely to be heard.

SMOKING

Portugal now has smoking restrictions although they are not identical to the UK or other countries with smoking restrictions. Some restaurants allow smoking while others do not. As the accommodations are privately owned, we ask guests not to smoke inside any of the accommodations, but in some cases, you may be allowed to smoke within the grounds.

HOW TO BOOK

Please browse our website check the availability and prices.

Please fill in the accommodation enquiry form or call back Algarvian-HolidayRentals so we can give you more information about any of the accommodations you have selected double check availability, confirm prices and make a provisional booking. Please note, you are currently unable to make an online booking and that the availability shown on the Algarvian-HolidayRentals website does not include any provisional bookings so it is imperative that you check with us first.

If you decide to proceed with a booking, please call or email Algarvian-HolidayRentals who will make a provisional booking for you and will also advise you of the deposit amount required in order to confirm your booking. Your deposit payment can be made by bank transfer into a UK bank account or by debit or credit card (please note that for debit and credit card payments attract a 4% transaction fee). Algarvian-HolidayRentals will send you a confirmation invoice via email - please check this carefully and let us know immediately of any errors or omissions.

Don't forget that you can or email Algarvian-HolidayRentals at any time to:

- Add additional services or facilities to your booking such as car hire, transfers
- Make changes to your booking such as adding additional party members or advising us of a change to your details
- Cancel your booking – please be aware that cancellation charges will apply as per our terms and conditions